





### Week 2

# Small Contractor Boot Camp



## Agenda

- Welcome & Introductions
- Local Procurement Technical Assistance Center
- How to Prepare a Bid with SBCCD
- UCCAP / Prequalification with SBCCD
- Bidding, Scheduling, Estimating / Fundamentals of Project Management
- Third Party Funds / Change Orders
- Meeting Close



# Facilities, Emergency Management and Construction – SBCCD

Hassan Mirza, Facilities Project Manager



Project Manager
Facilities, Emergency
Planning and
Construction

hmirza@sbccd.edu

(909) 388-6954



## Preparing a Bid with SBCCD

- Bidding Process
- Bid Package
- Notice of Intent to Award (NOITA)



## **Bidding Process**

- Advertisement
- Request for Proposal (RFP)
- Mandatory Job Walk
- Requests for Information (RFI)
- Addenda
- Bid Submittals
- Bid Opening Date/Time
- Notice of Intent to Award (NOITA)
- Board Approval
- Construction Contract and Purchase Order (PO)
- Notice to Proceed (NTP)



## **Bidding Process**

#### SAN BERNARDINO COUNTY SUN

This space for filing sta

473 E CARNEGIE DR #200, SAN BERNARDINO, CA 92408 Telephone (909) 889-9666 / Fax (909) 884-2536

SHERRI LIEN GIFFIN SBCCD/AECOM 550 E HOSPITALITY LANE STE 200 SAN BERNARDINO, CA - 92048

#### PROOF OF PUBLICATION

(2015.5 C.C.P.)

State of California ) County of SAN BERNARDINO ) ss

Notice Type: BID - NOTICE INVITING BIDS

#### Ad Description:

NIB 01-1921-01 Roof Replacement at San Bernardino Valley College / Library building

I am a citizen of the United States and a resident of the State of California; I am over the age of eighteen years, and not a party to or interested in the above entitled matter. I am the principal clerk of the printer and publisher of the SAN BERNARDINO COUNTY SUN, a newspaper published in the English language in the city of SAN BERNARDINO, county of SAN BERNARDINO, and adjudged a newspaper of general circulation as defined by the laws of the State of California by the Superior Court of the County of SAN BERNARDINO, State of California, under date 06/27/1952, Case No. 73081. That the notice, of which the annexed is a printed copy, has been published in each regular and entire issue of said newspaper and not in any supplement thereof on the following dates, to-wit:

SB #: 3352384

Notice is hereby given that the San Bernardino Community College District (SBCCD) located at 550 E Hospitality Lane #200, San Bernardino CA, 92408, acting by and through its Governing Board, is seeking bids from contractors who hold a C-39/ C-43 contractor's license and DIR registration # that are interested in providing construction services for Roof Replacement at San Bernardino Valley College / Library building (NIB 01-1920-01). Contractors may obtain the NIB document at www.sbccd.org/bfs/constructionbids. Please address requests for information to Hassan Mirza, SBCCD Facilities Project Manager at hmirza@sbccd.edu.There will be a mandatory job walk held at 10:00 am on March 25, 2020 at the Library Building located at San Bernardino Valley College. See NIB for further details. SUBMISSION: Submit 1 hard copy of the completed response in a sealed envelope marked "(01-1920-01 - Library Roof Replacement At SBVC)." to SBCCD Facilities, Attn.: Hassan Mirza, at 550 E Hospitality Lane #200., San Bernardino CA 92408 no later than 3:00 p.m. on April 9, 2020.

SBS-3352384#



## **Bidding Process**

Addendum 1 April 02, 2020



#### **Notice Inviting Bids**

Construction Services for Library Roof Replacement At SBVC

NIB # CC01-3610.02

NIB RELEASED: 03/13/2020

Site Walk and Conference (mandatory): 10:00 A.M. PDT on 03/25/2020 REQUESTS FOR INFORMATION DUE: 5:00 P.M. PDT on 03/31/2020 FINAL ADDENDUM ISSUED: 3:00 PM PDT on 04/03/2020 Bids DUE: 3:00 P.M. PDT on 04/09/2020 Bids PUBLICALLY OPENED: 3:01 P.M. on 04/09/2020

> Submit Requests for Information to: Hassan Mirza, \$BCCD, Facilities Project Manager Phone: 909.388.6958 Email: hmirza@sbccd.edu

Submit Bids To:
San Bernardino Community College District
ATTN: Hassan Mirza, Facilities Project Manager
550 E Hospitality Ln #200, San
Bernardino, CA 92408
Phone: 909.388.6958
Email: hmirza@sbccd.edu



## **Bid Package**

- Bid Alternatives
- Required License
- Allowance
- License and Department of Industrial Relations Number (DIR)
- Scope of Work
- Time Schedule
- Subcontractors
- Public Works Reforms (SB 854) Requirements
- Prevailing Wage Requirements
- Bonds (Separate Payment and Performance Bonds)
- Notice of Inviting Bids (NIB) Exhibits



## Notice of Intent to Award (NOITA)

- Notice of Intent to Award
- Construction Agreement
- Construction Agreement Forms
- Supplier Information Form
- W-9



S STRAPOLE			
	Supplier Information Form	Date	
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Instructions: Please provide information about your company as indicated. Submit completed form by email to <a href="mailto:businessservices@sbccd.org">businessservices@sbccd.org</a> with a completed IRS W-9 form

Please note this is a companion form to the IRS's form W-9, th	Name on this form must match name on the W-9 companion form				
Company Name & Mailing Address     (for quotes & purchase orders)	2. Payment Mailing Address: (if different from previous	3)			
Name:	Name;	_			
Address:	Address:				
City:	City:				
State: Zip Code:	State: Zip Code:				
County/Parish:	County/Parish:				
Phone Number:	Phone Number:				
Fax Number:	Fax Number:				
E-mail Address					
Optional 3. Electronic Payment Information - For direct deposit of payments. Must include a copy of Canceled Check or letter from your Banking Institution					
Name of Financial Institution  Account Number:	Routing Number				
recount remocr.	roung runoer				
4. On the Submitted W9, is Supplier listed as Individual	Sole Proprietor or Single-Member LLC?				
If No, Please skip to section 5.		ment			
If No, Please skip to section 5.  If Yes, please complete the following: This information is g	Sole Proprietor or Single-Member LLC?  Yes No equired by the State of California Employment Development Depart	ment			
If No, Please skip to section 5.		ment			
If No, Please skip to section 5.  If Yes, please complete the following: This information is good owners Name:  Owners Name: Owners Social Security number:  5. For all Public Works Suppliers: i.e. work on public built This field is required, only for Public Works Suppliers. Operatment of Industrial Relations Number if Applicable (1998)	equired by the State of California Employment Development Depart lings or landscape over \$1,000; repair, maintenance, construction, etcl If not a public works suppliers, please skip to section 6.)				
If No, Please skip to section 5.  If Yes, please complete the following: This information is governers Name:  Owners Name:  Owners Social Security number:  5. For all Public Works Suppliers: i.e. work on public built This field is required, only for Public Works Suppliers:	equired by the State of California Employment Development Depart lings or landscape over \$1,000; repair, maintenance, construction, etcl If not a public works suppliers, please skip to section 6.)				
If No, Please skip to section 5.  If Yes, please complete the following: This information is growners Name:  Owners Name:  Owners Social Security number:  5. For all Public Works Suppliers: i.e. work on public built This field is required, only for Public Works Suppliers: Operartment of Industrial Relations Number if Applicable (1).  The Name of the Suppler DIR Number is listed under	equired by the State of California Employment Development Depart lings or landscape over \$1,000; repair, maintenance, construction, etcl If not a public works suppliers, please skip to section 6.)				
If No, Please skip to section 5.  If Yes, please complete the following: This information is proceed of the Complete the following: This information is proceeding to the Complete the following: This information is proceeding.  5. For all Public Works Suppliers: i.e. work on public built This field is required, only for Public Works Suppliers. Operation of Industrial Relations Number if Applicable (The Name of the Suppler DIR Number is listed under General Contractor's License Number:	required by the State of California Employment Development Depart lings or landscape over \$1,000; repair, maintenance, construction, etc If not a public works suppliers, please skip to section 6.)				
If No, Please skip to section 5.  If Yes, please complete the following: This information is property of the Supplement of Suppliers: i.e. work on public built. This field is required, only for Public Works Suppliers. Department of Industrial Relations Number if Applicable (The Name of the Suppler DIR Number is listed under General Contractor's License Number:  6. Persons authorized to sign bids, offers and contracts:	ings or landscape over \$1,000; repair, maintenance, construction, etclif not a public works suppliers, please skip to section 6.)  DIR#)  Phone:				



Form W-9
(Rev. October 2018)
Department of the Treasury
Internal Revenue Service

#### Request for Taxpayer Identification Number and Certification

Give Form to the requester. Do not send to the IRS.

Departmenternal F	ent of the Treasury Revenue Service	► Go to www.irs.gov/FormW9 for in	structions and the late	st information.	send to the IRS.	
			urn). Name is required on this line; do not leave this line blank.			
	2 Business name/d	Isregarded entity name, If different from above				
,						
page 3.	3 Check appropriate box for federal tax classification of the person whose name is entered on line 1. Check or following seven boxes.			certain e	certain entities, not individuals; see instructions on page 3):	
SUS	single-membe	Individual/sole proprietor or C Corporation S Corporation Partnership Trust/estate single-member LLC				
퓽		company. Enter the tax classification (C=C corporation,				
Specific Instructions on page	I I C If the I I C is risselfled as a single-member I I C that is disregarded from the owner unless the owner of the I I C is				on from FATCA reporting any)	
8	Other (see Inst	ructions) ►		(Applies to a	counts maintained outside the U.S.)	
S	5 Address (number	, street, and apt. or suite no.) See instructions.		Requester's name and address	s (optional)	
See						
_	6 City, state, and Z	P code				
1	7 List account num	ber(s) here (optional)				
		II con control				
art		er Identification Number (TIN)		Coolel coough	har	
		propriate box. The TIN provided must match the na individuals, this is generally your social security no			Der	
iden	t alien, sole propi	ietor, or disregarded entity, see the instructions fo	r Part I, later. For other		-	
tities V. lat		er identification number (EIN). If you do not have a	a number, see How to ge	ta or		
,		more than one name, see the instructions for line	1 Also see What Name		tion number	
		uester for guidelines on whose number to enter.	1. Also see What Name (	110		
				-		
art	Certific	ation				
nder p	penalties of perjur	y, I certify that:				
l am Servi	not subject to ba ice (IRS) that I am	this form is my correct taxpayer identification nur ckup withholding because: (a) I am exempt from b subject to backup withholding as a result of a fail	ackup withholding, or (b)	I have not been notified by	the Internal Revenue	
	-	ackup withholding; and				
		other U.S. person (defined below); and				
		tered on this form (if any) indicating that I am exer		-	-land and the latest become	
u hav quisit	e failed to report a tion or abandonme	5. You must cross out item 2 above if you have been ill interest and dividends on your tax return. For real e int of secured property, cancellation of debt, contribu- fidends, you are not required to sign the certification,	estate transactions, item 2 utions to an individual retir	does not apply. For mortgagement arrangement (IRA), an	ge interest paid, d generally, payments	
ign ere	Signature of U.S. person ▶		ı	Date ►		
ien	eral Instr	uctions	• Form 1099-DIV (dir funds)	vidends, including those fro	m stocks or mutual	
ection references are to the Internal Revenue Code unless otherwise etad.  • Form 1099-MISC (various types of incorproceeds)		various types of income, pr	izes, awards, or gross			
uture developments. For the latest information about developments lated to Form W-9 and its instructions, such as legislation enacted  *Form 1099-B (stock or mutual fund transactions by brokers)			certain other			
er th	er they were published, go to www.irs.gov/FormW9.  • Form 1099-S (proceeds from real es		•	actions)		
urp	ose of Fori	n	Form 1099-K (merchant card and third party network transactions)			
		orm W-9 requester) who is required to file an ne IRS must obtain your correct taxpayer	<ul> <li>Form 1098 (home)</li> <li>1098-T (tuition)</li> </ul>	mortgage interest), 1098-E	(student loan interest),	
ntific	cation number (TI	N) which may be your social security number	• Form 1099-C (can	celed debt)		
(SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information		<ul> <li>Form 1099-A (acqu</li> </ul>	isition or abandonment of s	ecured property)		
		Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.				
eturns include, but are not limited to, the following. Form 1099-INT (interest earned or paid)			If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See What is backup withholding,			



Cat. No. 10231X Form **W-9** (Rev. 10-2018)



#### NOTICE OF INTENT TO AWARD CONTRACT

April 23, 2020

R & R Roofing & Waterproofing, Inc 17995 Collier Ave. Lake Elsinore, CA 92530

Attn: Raul Jasso

Subject: San Bernardino Community College District ("District")

Library Roof Replacement at SBVC Project CC01-3610.02 – (Package 1)

Construction Services NOITA

Please take notice, that pursuant to the Instruction for Bidders issued by the District in connection with the above referenced Project. This shall constitute the District's Notice of Intent to Award the Contract for the construction service for Library Roof Replacement at SBVC Project CC01-3610.02 – (Package 1). The District intends to award the Contract for the Project in the amount of \$230,645.00 (this includes \$10,000.00 project allowance) to R & R Roofing & Waterproofing, Inc., as the responsible and responsive bidder. Award of the Contract for the Project will be considered by the District's Board of Trustees at the monthly meeting of the District's Board of Trustees on May 14, 2020 beginning at 4:00 pm in the Board Room at San Bernardino Community College District. Caliber Construction. Inc. is welcomed to attend.

It is the District's Intent to Award the Contract provided that all further requirements are complied with. Please furnish the following documents to the District as soon as possible, no later April 30, 2020 at 4:00 PM. (except Items 2 and 11 below, see dates below)

- Section 00 50 00: Two (2) sets of the Contract Agreement with your signature for final execution.
   Please note that each page of the Contract Agreement needs to be initialed at the lower right hand corner as acknowledgement that you have read and agreed to all terms contained on that page and the Agreement.
- Section 00 50 01 & Section 00 50 02: All Performance and Payment bonds for the above total awarded amount shall be executed immediately after Board approval of the award and forwarded to the District no later than May 15, 2020.
- Section 00 50 03: A signed executed copy of the Guarantee form.
- Section 00 50 04: A signed executed copy of the Contractor's Certificate Regarding Drug-Free



## **NOITA Requirements**

- Two sets of Contract Agreement
- Performance and Payment Bonds
- Other Forms and Construction Agreement
- Completed W-9
- Proof of Department of Industrial Relations Number (DIR #)
- Certificate of Insurance per Contract Requirements
- California Proof of Active Construction Contractor License
- Completed Supplier Information Form



## Local Business Outreach -Measure CC

**Ynez Canela** 



**Point of Contact** 

Administrator **Local Business** Outreach, Measure CC

vcanela@sbccd.edu

(909) 381-8427



# Procurement & Planet Bids

#### WELCOME

Measure CC

- About Us
- Measure CC at Work
- Changing the Landscape
- News & Events
- Work With Us







# MEASURE CC BUILDING NEW OPPORTUNITIES FOR OUR STUDENTS & OUR COMMUNITY

1) Visit the Measure CC homepage @ www.sbccd.edu/MeasureCC

#### OR

2) Planet Bids Vendor Portal: <a href="https://www.planetbids.com/">https://www.planetbids.com/</a>
<a href="portal/portal.cfm?Companyleday">portal/portal.cfm?Companyleday</a>
<a href="portal-29414">D=29414</a>



### ARE YOU A LOCAL CONTRACTOR INTERESTED IN WORKING WITH US?

The San Bernardino Community College District's (SBCCD) Facilities Planning and Construction Vendor Portal is facilitated by PlanetBids; a web enabled eProcurement system. Registered vendors receive automatic bid alerts notifications based on the commodity codes selected, can download bid documents, become prospective bidders and bid electronically when applicable.

To register visit: https://www.planetbids.com/portal/portal.cfm?CompanyID=29414

Need help? View our cheat sheet.

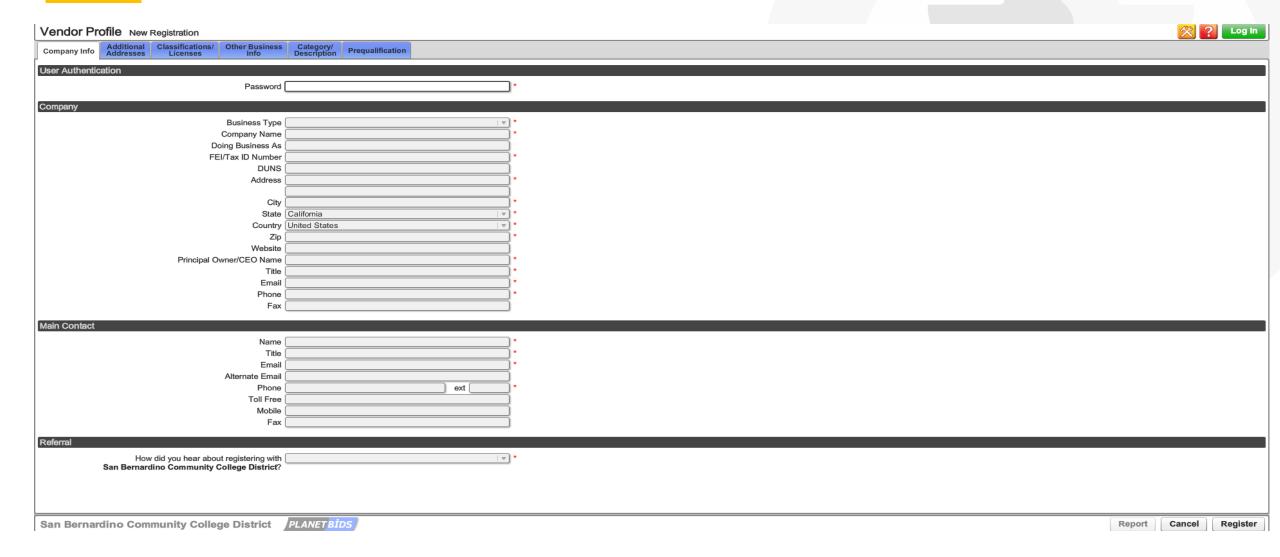


## **SBCCD Planet Bids Vendor Portal**





## **SBCCD Planet Bids Vendor Portal**





#### **Thank You!**















## **Government Contracting Assistance**



Assisting Riverside and San Bernardino businesses in obtaining government contracts since 1996.



ptac@rccd.edu | (951)571-6442 www.rccdptac.com



# Procurement Technical Assistance Center (PTAC)

This procurement technical assistance center is funded in part through a cooperative agreement with the Defense Logistics Agency.

#### **Services**

- \* Procurement hands-on counseling and technical support
- \* Full service bid matching via e-mail; automatic searches every business day for customized
  - "key words" pertaining to your business
- Regular workshops on doing business with government agencies and related topics





# Hands-on counseling and technical support

The following is an illustration of the PTAC services.

- Basic requirements
- Registration
- Certifications
- Market research
- Marketing
- Business opportunities
- Proposal
- Post- award
- SBIR/STTR





### Outreach events

The following is an illustration of the PTAC training topics.

- How to become a GSA contractor
- Doing business with the government(webinar)
- Doing business with the State of California
- Government Capability Statement (Online Training)
- Marketing to the government
- Market Research

## In-person | Webinar | Online Training



WWW.RCCDPTAC.COM





Hurricana/Disaster Contracting Resources

Welcome, Guest | Member Login

More information about PTAC can be found on the following websites.

www.aptac-us.org

The PTACs are divided by geographic areas.

PTAC CLIENT SUCCESSES



http://www.dla.mil/SmallBusiness/PTAP/



## PTAC Client's Requirements

- Have a business
- Business location: <u>Riverside</u> or <u>San Bernardino</u> counties
- Responsive and responsible
- Respond to our two surveys:
  - Contract awards quarter report
  - Annual Customer Satisfaction Survey

RCCD Office of Economic Development 3801 Market Street Riverside, CA 92501

Telephone: 951-571-6442

Email: ptac@rccd.edu

Website: www.rccdptac.com





Bidding,
Scheduling,
Estimating, and
Fundamentals of
Project
Management

- Bidding Key areas to focus attention
- Scheduling Including all steps and problem areas
- Estimating Limit, supplier restrictions, prepurchase
- Basics of Project Management
  - Objective and outcome
  - Schedule and payment management
  - Labor/permit compliance
  - Project close-out

## Tom Holliman



- President/Managing Engineer for T.R. Holliman and Associates, Inc. (DBE/SBE)
- Professional Civil Engineer State of California C33018
- 40 years experience in planning, design, construction, operations of water, sewer, and recycled water pipelines
- Project Manager/Construction Manager for projects ranging from \$250K to \$50 M
- Previous Chief Engineer for Long Beach Water Department, WRD, East Valley Water District. Managing Engineer for Associated Engineers, Boyle Engineering, and Lee and Ro
- Bachelor of Science Civil Engineering, University of Southern California
- Masters Degree Business Administration, University of California - Irvine



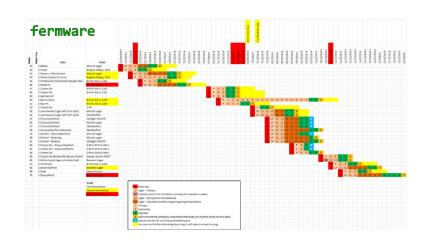
## **Bidding**

- Bid Items lump sum, unit price, what's included?
- Addendums to bid set quantity, time, quality, etc. changes
- Completeness check your math, final adjustments to bid, authorized signatures (notarized? With proper endorsements?)
- References review and contact to confirm good report
- Pre-purchased materials and/or equipment
- Insurance/bonding requirements
- Construction constraints pre-bid walkthrough, pre-bid meetings
- Permit requirements
- Traffic control
- Storage/laydown areas provided or rental cost
- Time to complete other on-going work?
- Liquidated damages



## Scheduling

- Time to complete working days, calendar days, nonworking days (holidays, festivals, etc.)
- Permit acquisition
- Manufacturing time (witness tests?)
- Shop drawings submittals and reviews (1<sup>st</sup> and 2<sup>nd</sup>)
- Certifications for materials and/or subcontractors
- Special equipment needs, availability, back-up plan
- Milestone requirements?
- Third party review may be tied to funding sources
- Scheduling software Microsoft Project, Primavera, etc. May be specified by Owner – update frequency/progress payments



## Estimating

- Know your mark-up limits on materials and subcontractors
- Prevailing wage vs. non-prevailing wage: Prime and Subs
- Supplier qualifications?
- Local preference or requirements for materials and subcontractors
- Sole source for materials or equipment?
- Special tools and equipment
- Rentals (delays or breakdowns)
- Shift differentials overtime and weekend work
- Prevailing wage increases for long projects (more than 1 yr. increases on January 1 each year)
- Overhead increases for long projects (more than 1 yr. increases on January 1 each year)
- Protect your profit!



## Fundamentals of Project Management

- Objective of the project is to complete the work to the Owner's plans and specifications and make a profit.
- Schedule start with a good one
  - Monitor activities daily against schedule and adjust
  - Document changed conditions that will impact schedule (weather, strikes, delays, etc.), and notify Owner in writing ASAP
  - Complete and maintain daily work reports of people, equipment. materials used, work accomplished, and site visits. Take lots of pictures with time and date stamp (electronic and paper)
- Equipment Management
- Labor Compliance Davis Bacon
- Permit Compliance Reporting and Advance notifications
- Progress Payments what is required, how long from submittal to payment (contract terms – did they comply? If not, potential claim for impacts), <u>cash flow is critical</u>



## Fundamentals of Project Management

- Record drawings requirements for payments?
- Client reports required?
- Funding source reports required?
- Project close-out
  - As-built drawings
  - O&M Manuals and spare parts
  - Permit close out
  - Lien releases from material supplies and subcontractors
  - Bond releases (payment bond after 30-45 days, performance after 1 year post acceptance.





tomh@trholliman.com



## Third Party Funds & Change Orders

#### **Third Party Funds**

- What are 3<sup>rd</sup> Party Funds?
- How does that impact my bidding, construction, and close-out?

#### **Change Orders**

- What is a change order?
- How to process change orders
- How funding sources may impact change orders
- What to do when you can't get agreement

### Tom Holliman



- President/Managing Engineer for T.R. Holliman and Associates, Inc. (DBE/SBE)
- Professional Civil Engineer State of California C33018
- 40 years experience in planning, design, construction, operations of water, sewer, and recycled water pipelines
- Project Manager/Construction Manager for projects ranging from \$250K to \$50 M
- Previous Chief Engineer for Long Beach Water Department, WRD, East Valley Water District. Managing Engineer for Associated Engineers, Boyle Engineering, and Lee and Ro
- Bachelor of Science Civil Engineering, University of Southern California
- Masters Degree Business Administration, University of California - Irvine



## Third Party Funds and Change Orders

#### Third Party Funds – OPM (Other People's Money)

- Definition
- Implications for bidding
- Implications for construction
- Implications for project close-out and final payments

#### Change Orders – No. 1 area for disagreements

- What is a change order?
- Documentation
- Notifications
- Resolution/Arbitration





#### Third Party Funds – OPM (Other People's Money)

- Definition
- Implications for bidding
- Implications for construction
- Implications for project close-out and final payments



Third Party Funds – OPM (Other People's Money)

What are Third Party Funds?

#### **Definition**

- Funding being provided by another entity other than the Owner of the Project (customer fees, water rates, etc.)
- Types:
  - Bonds General Obligation Bonds secured by Owner, Local Bonds usually approved through local voters, State Bonds administered through the State of California – i.e. State Education Bonds), Federal Bonds
  - Loans (State or Federal) State Revolving Loan (SRF) loans, School direct loans,
  - Subsidies (MWD LRP)



Third Party Funds – OPM (Other People's Money) What are the impacts on bidding?

- Davis-Bacon Act prevailing wages (Federal funds, and most State funds)
- Approval of award required by bond agency
- Bond covenants
- Local preferences
- Buy American
- DBE/SBE/MBE/WBE requirements



Third Party Funds – OPM (Other People's Money) What are the impacts on construction?



- Davis-Bacon Act—prevailing wages (Federal funds, and most State funds), Monthly audits for compliance for progress payments
- Approval of award required by bond agency for change orders over \$\$\$\$
- Scope changes and OPM approvals
- Limits on time to expend funds (time extensions)
- Buy American substitutions
- DBE/SBE/MBE/WBE requirements Non-performing change outs

Third Party Funds – OPM (Other People's Money)

<u>What are the impacts on Project close-out and final payments?</u>

- Davis-Bacon Act prevailing wages (Federal funds, and most State funds)
- Approval of award required by bond agency
- Bond covenants
- Local preferences
- Buy American
- DBE/SBE/MBE/WBE requirements



Change Orders – No. 1 area for disagreements

- What is a change order?
- Documentation
- Notifications
- Resolution/Arbitration



Change Orders – No. 1 area for disagreements

What is a change order?

In project management, change orders are also called variations or variation orders. Any modification or change to works agreed in the contract is treated as a variation. These modifications can be divided into three main categories

- Addition to the work agreed in the contract.
- Omission to work agreed in the contract.
- Substitution or alteration to work agreed in the contract.

#### Change Orders – No. 1 area for disagreements

#### What is a change order?

Common causes for change orders to be created are:

- Delays weather, owner, regulatory agencies, etc.
- The project's work was incorrectly estimated
- The customer or project team discovers obstacles or possible efficiencies that require them to deviate from the original plan
- The customer or project team are inefficient or incapable of completing their required deliverables within budget, and additional money, time, or resources must be added to the project
- During the course of the project, additional features or options are perceived and requested

If the contractor has to add work items to the original scope of work at a later time in order to achieve the customer's demands, a fair price for the work items and fees must be added for the materials and labor.

Change Orders – No. 1 area for disagreements

What is a change order?

- A project manager then typically generates a change order that describes the new work to be done (or not done in some cases), and the price to be paid for this new work. If there are impacts to the schedule the adjustment will include both price and time to complete.
- Once this change order is submitted and approved it generally serves to alter the original contract such that the change order now becomes part of the contract.

- Change Orders No. 1 area for disagreements
  - What is a change order?
  - Documentation
  - Notifications
  - Resolution/Arbitration



#### Change Orders – No. 1 area for disagreements

#### **Documentation**

- Required documentation usually called out in contract documents
- Description of the changed condition
- Cost impact of the change
- Schedule impact of the change
- Justification
  - Outside of scope
  - Unforeseen change underground utilities, soil conditions
  - Strikes, manufacturer bankruptcies, company mergers and acquisitions
  - Owner request
  - Permit provider requirement change new regulations or laws since award
  - Third Party Funding Source requirement change (i.e. no MBE to MBE after award)

#### Change Orders – No. 1 area for disagreements

- What is a change order?
- Documentation
- Notifications
- Resolution/Arbitration



Change Orders – No. 1 area for disagreements

#### **Notifications**

- Who to notify?
- When to notify?
- Working without resolution or approval, when acceptable (health and safety)
- How to notify?
  - Procedures laid out in contract documents
  - Standard of practice in the region and industry
- How long for approval or rejection outlined in contract

#### Change Orders – No. 1 area for disagreements

- What is a change order?
- Documentation
- Notifications
- Resolution/Arbitration



# Change Orders – No. 1 area for disagreements Resolution/Arbitration

- When you cannot agree on the cost or the time, now what?
  - Continue under protest (health and safety)
  - Appeal process (staff rejection, other options then?)
  - Binding arbitration vs. non-binding arbitration
  - Litigation (if no arbitration provisions)



